

# Simon Wilks

Technical Consultant at Red Vista

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## Summary

Over 10 years Telecommunications / IT Professional with over 10 year hands on experience in the industry.

Possessing a strong Network understanding from network infrastructures of 1000's of users in the corporate datacenter, international WAN's to small site LAN's and the home, coupled with excellent organisational skills, I am comfortable to focus on technical projects of any size, I can work as part of a team or on my own initiative and have experience in working to tight schedules in fast moving dynamic environments or within financial limitations.

## Specialties

Other areas of experience include.

Microsoft Certified Technology Specialist (70-653)

Excellent communication skills gained from working in client facing environments

Team leader and management experience

Extensive Software and Hardware knowledge

Effective team working.

experience in the ICT industry,

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## Experience

### **Technical Consultant at Red Vista**

May 2010 - Present (6 months)

Redvista is a specialist in datacenter services. In this position I gave wintel support services 24 x 7 On call.

Whilst based in the Stratford office I did presales technical, monitoring / maintaining of customers infrastructures office.

I was also in the Canary Wharf data center maintaining a hardware estate of HP Proliant ML, DL and C & P class blades. Here was using iLO, HP open view & big brother

Key skills: windows 2008, SQL 2008, SharePoint & Exchange 2007, ZyXEL, Hyper V, Vyatta Virtual router,

*1 recommendation available upon request*

### **Head of IT at BDR Voice & Data Solutions**

January 2008 - May 2010 (2 years 5 months)

BDR is midlands based communications company. Here we had many customers running

predominantly SBS 2003 & 2008. I did many Sever, PC, Cat5, router, switch & Phone system installations as well as usual maintenance works.

In my time with BDR I worked hard to get the company partnered with Trend AV, ZyXEL and Microsoft and put the company well on track to becoming partners to HP. I arranged many internal and external training for all staff.

Key skills : Windows SBS2003 & 2008, MSSQL, MYSQL, Hyper V, HP Procurve (formerly colubris), Mitel, Netgear, ZyXEL, Docuware, Sage

*3 recommendations available upon request*

### **ICT Consultant at Self Employed**

January 2000 - December 2009 (10 years)

Projects in various sizes from home user to SME networks

*2 recommendations available upon request*

### **ICT Technician at Aylesford School**

May 2005 - December 2007 (2 years 8 months)

Aylesford School has approx 1000 pupils and 400 pc's. I maintained these machines and infrastructure. This was a very broad position job where I did everything from installing cat5 and fiber cabling PC repair and giving one-on-one help for users. The main base of hardware I chose to use here was HP pc's and IBM servers with Allied Telesis stackable switches then belkin and netgear AP's for wireless coverage.

An example of some aspects implemented into the school: Documentation, Colour coding of patch leads, The use of VLAN's, House keeping of pc's and servers, a wireless network covering the whole campus and device / performance monitoring. We later rolled out exchange 2007, fitting wireless IP projectors then looking to do wireless VOIP handsets on the LAN

Key skills : Windows server 2000 & 2003, Brother & HP Printers, Servers alive, MRTG, Allied Telesis

### **Technician at ntl**

August 2001 - December 2004 (3 years 5 months)

Role as Shift Technician for the Network provider based in the Redditch CNOc. This role involved the implementation, support, proactive maintenance and management of many networks from small site networks to inter-national network infrastructures with 1000's of users and 100's of servers, most of which that were 24 x 7 critical.

Key skills : Cisco, Draytek, Mitel, Elsa, IBM, DELL, Telebit, WRQ Reflections, Frame-Relay, ATM, TCP/IP and X25 over Leased Line, ADSL, ISDN and PSTN. A majority of my work was with Cisco routers.

### **Technical Administrator at Evesham Technology**

August 1998 - December 2001 (3 years 5 months)

Evesham Micro's was a national computer manufacturer and retailer, specializing in the home computing market. My position involved liaising between the technical departments and customers, manufacturers and other departments. There was much problem solving in many ways i.e. logistics, pc hardware, software, staff, This also involved a Supervisory role

*2 recommendations available upon request*

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## Education

**Alcester High School**

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## Honors and Awards

Misc Trophies & Medals for odds & sod's

## Interests

Swimming, Windsurf, Cycling, Car's

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## 8 people have recommended Simon

"Simon is a great guy and a professional in his trade. He has helped us on a number of occasions with our IT needs. I would like to give an example: We had our office refurb last year and one of the builders cut our phone line by mistake resulting in no network & Internet. Simon came to our office that same evening, located where the wire was cut and got us up and running before he left. This is mentioning only one of many times when he came to our rescue. I would have no hesitation in recommending Simon."

— **Safina Kauser**, was Simon's client

"I have used Simon for our business IT requirements for many years. He has always provided the highest level of service at a reasonable price. Any queries and problems are always dealt with thoroughly and quickly. Which is just what you need from the person supporting you in IT."

— **Joanne Manchip**, was Simon's client

"I've had the pleasure of working with Simon in relation to a number of client engagements. Simon is extremely professional with a high degree of technical knowledgge and the ability to think outside of the box. Very much a Can Do attitude & is more than willing to evaluate solutions even where they don't necessarily sit within his skill set. Would certainly recommend Simon to any potential recruiter"

— **Craig Rides**, *Head of IS, Mavin Group*, worked directly with Simon at Red Vista

"Simon is an efficient and accurate person who works well with internal and external customers. He has an excellent technical knowledge combined with a commercial attitude. I would highly recommend Simon."

— **Luke Ireland**, *Operations Director, Evesham Technology*, managed Simon indirectly at Evesham Technology

"Simon has provided me with a great service on several occasions. He is fast and accurate, always positive, and never fails to achieve the result that I, the customer, am seeking, in a quick and cost effective way. He also always remains cheerful. I would not hesitate to recommend him."

— **neil beningfield**, was Simon's client

"Whilst working at Evesham Technology I often worked with Simon regarding customer enquiries and escalations of serious technical and customer relations issues. Simon has a professional attitude and a very Can Do approach. He is exceptionally well organised and both logical and methodical. I would not hesitate recommending Simon. He has excellent personal and professional skills. He would very quickly become a valuable asset to any business."

— **James Cooper**, *Business Support Manager, Evesham Technology*, managed Simon indirectly at Evesham Technology

"I worked with Simon on many IT projects and installations and found his attention to detail and project management skills excellent. He always could work with his own initiative when placed in situations out of the ordinary. One of the very few engineers that i could book with full confidence to complete and install IT networks without worrying about the dreaded phone calls the next day from the customer."

— **Darren Windrum**, *Director, Emerald IT Managed Solution*, worked directly with Simon at BDR Voice & Data Solutions

"Simon's ability to grasp the most complex of issues and discuss this in an easy to understand and simple manner to someone who has no clue with computers make him a super star. He is not just an IT geek, he actually takes the time to understand the businesses needs and provides advice and support based on this and that is why we would have no hesitation in recommending his work."

— **Kate Service**, was Simon's client

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## Expertise

Computer Networking

[Contact Simon on LinkedIn](#)